

HOUSING RESOURCE BASICS

Philadelphia Emergency Housing Intakes:

Weekday Intake for Single Women & Families
(Weekdays are Mon-Fri 8am-3pm)

Apple Tree | 1430 Cherry St | 215-686-7150

Evening & Weekend Intake for Families

Red Shield | 715 N. Broad St | 215-787-2887

Evening & Weekend Intake for Single Women

Sheila Dennis | 2601 N. Broad St | 215-225-9235

24-hours, 7 days a week Intake for Men

Ridge Avenue | 1360 Ridge Ave | 215-236-0909

Ridge Avenue is closing in December 2011. We do not know where the intake for men will be after that. —Val

The Phila. Committee to End Homelessness Day Center (known as "802") provides help with mail, phone, clothing and IDs. Walk-ins welcome Wed 10a-1pm, or by appointment other times. **PCEH Day Center** | 802 N. Broad St | 215-232-2300

Call the Street Outreach Hotline to access emergency housing, especially in extreme weather:

Code Blue—temperature below 32 degrees

Code Red—3 days in a row over 95 degrees

Outreach Hotline | 215-232-1984 | 877-222-1984

Philadelphia Housing Authority offers conventional and subsidized housing opportunities.

PHA | 12 S. 23rd Street | 215-684-4000 Voicemail

2011 PHILADELPHIA HOUSING RESOURCE GUIDE



This guide is published by the AIDS Library of Philadelphia, based on the organizations in the *2011 Greater Philadelphia AIDS Resource Guide*. These resources are for everyone, and include, but are not limited to, resources for people living with HIV. This is not a comprehensive housing resource list, but we have attempted to include every major intake point for housing. Inclusion in this guide is not an endorsement of services.

We welcome your questions and corrections. Address them to:
AIDS Library | 1233 Locust St, 2nd Fl, Philadelphia, PA 19107 |
215-985-4851 | library@aidslibrary.org

All of our publications are available for download at
www.aidslibrary.org

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All addresses are in Philadelphia unless otherwise noted. —Val

STRATEGIES FOR SUCCESS

The community that worked on this guide has great advice for advocating for yourself in housing:

Get a case manager to help you! HIV-positive people can get an HIV case manager by calling 800-929-5602. For HIV-negative people, there is not a central hotline for case management, but you can find case managers to help you in the following types of organizations: mental health, recovery, domestic violence, or housing. —Val

Think positive every day. Never give up on yourself. Sign up for everything you qualify for. And stay focused!
—Charles

The AIDS Library can help answer your health and resource-related questions. Open Mon-Fri 1pm-5pm, Tues and Thurs 1pm-7pm. 1233 Locust St, 2nd Fl | 215-985-4851 | aidslibrary.org | library@aidslibrary.org

Be persistent, but not too persistent. Be patient, but not too patient. —Ben

If you don't have ID, some places won't house you. See the speech bubble in Legal Assistance (page 26) to find resources that can help you get identification.
—Hannah

If you are not familiar with an organization, try to call before you go. It stinks to travel a long distance just to be turned away. —James

HOUSING SERVICES OUTSIDE OF PHILADELPHIA: DELAWARE

Delaware HIV Consortium | 100 W. 10th St., Suite 415, Wilmington, DE 19801 | 302-654-5471 | A rental assistance program for those living with HIV/AIDS, and two housing programs for HIV and mental illness.

Horizon House of Delaware State | 1902 A Maryland Ave., Wilmington, DE 19805 | 302-655-7108 | Housing for adults with psychiatric / developmental disabilities, drug or alcohol addictions, and/or homelessness.

House of Joseph II | 9 W. 18th St, Wilmington, DE 19802 | 302-594-9473 | Housing for medically fragile people with HIV/AIDS.

Gaudenzia | Delaware Referrals 302-737-4100

CREDITS

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INTRODUCTION

Everybody needs and deserves housing, but not everybody has it. Stable housing has been proven to be a part of good health. Studies show that housing is good for HIV prevention and treatment.

People at risk for HIV who have stable housing are less likely to get HIV. People living with HIV/AIDS who have stable housing are more likely to stay healthy. Housing is important for health. —Juliet

In Philadelphia, many temporary housing resources exist, like shelters or transitional housing. There are fewer resources for permanent housing.

This guide contains the most important short-term housing intake points in Philadelphia, and some resources for long-term housing. This is not a comprehensive list of all housing facilities.

At the AIDS Library, people regularly ask about housing. Many of these resources come from the research we've done to answer those questions. Some facilities we learned about because Library users had been there and told us about them. We also asked groups of Library users for advice on the resources we listed. We feature their input throughout the guide in speech bubbles like the one below:

Speech bubbles like this represent quotes from real people like me. —Charles

EMERGENCY HOUSING INTAKES

The emergency housing provider in Philadelphia is the Office of Supportive Housing (OSH). OSH intake centers place households in short-term beds, and once someone is placed, assess and provide referrals to transitional and permanent supportive residences.

You can call the following hotline if you're not in walking distance of the intake centers, or if you are trying to help someone else get off the street.

Project Home Street Outreach Hotline |
215-232-1984
877-222-1984
—Owen

Ridge Avenue is closing in December 2011. We do not know where the intake for males will be after that. —Val

OSH Administration

215-686-7175

Weekday Intake for Single Women & Families (Mon-Fri 8am-3pm)

Apple Tree Family Center
1430 Cherry St
215-686-7150

After-hours Intake for Single Women

Sheila Dennis
2601 N. Broad St
215-225-9235

After-hours Intake for Families

Red Shield
715 N. Broad St
215-787-2887

Intake for Men (24-hours, 7 days a week)

Ridge Avenue Center
1360 Ridge Ave
215-236-0909

HOUSING SERVICES OUTSIDE OF PHILADELPHIA: NEW JERSEY

CheckMate | 910 4th Avenue, Asbury Park, NJ 07712 | 732-774-3100 | HUD counseling, homeless shelter, weatherization, employment, and much more.

Dooley House | 517-521 Cooper Street, Camden, NJ 08102 | 856-541-1154 | Medical and transitional care for HIV-positive persons from infants to 21 years of age. Transitional / supportive housing for adults, both HIV-positive and HIV-negative.

Hyacinth AIDS Foundation: Essex County | 408 Bloomfield Ave., Newark, NJ 07102 | 973-565-0300 | AIDS housing sponsor, among many other services.

Our Place, Inc. | 51 Washington Street, Morristown, NJ 07960 | 973-539-9920 | Our Place is the only Monday-Friday, multi-service drop-in center in Morris County.

Together Youth Shelter | 301 Greentree Road, Glassboro, NJ 08028 | 800-648-0132 | 24-hour hotline, drop-in, emergency shelter and counseling services to youth ages 9-19 and their families.

Find the people who will support you, and let them know you need their support, now more than ever. —James

HOUSING SERVICES OUTSIDE OF PHILADELPHIA: MONTGOMERY COUNTY

First Call for Help: Philadelphia, Delaware and Montgomery Counties | 215-568-3750 | Call Mon-Fri 9am-5pm.

Coordinated Homeless Outreach Center | Building 53, Norristown Hospital, 1001 Stanbridge Street, Norristown, PA 19401 | 610-292-9244 | CHOC clients have access to phones, storage lockers, showers, and laundry facilities. CHOC offers referrals for homeless people throughout Montgomery County.

Gaudenzia | Suburban PA Referrals 610-429-1414

Interfaith Housing Alliance | 215-628-2334 | Housing for low income abused women and children.

Montgomery County CADCOM | 113 E. Main Street, Norristown, PA 19401 | 877-CAD-COM2 (223-2662) | 610-277-6363 | Grants to help homeowners and tenants weatherize and pay their bills.

Salvation Army | 137 King Street, Pottstown, PA 19464 | 610-326-1621 | Emergency shelter for families.

Some detoxes outside of Philly will work with folks from the city. Eagleville Hospital and Valley Forge Medical Center are two examples in Montgomery County. We do not have them listed here, but call the AIDS Library for their info. | 215-985-4851 —Val

DOMESTIC VIOLENCE

Lutheran Settlement | 215-426-8610 | Spanish bilingual services include family shelter and domestic violence.

Women Against Abuse | 866-SAFE-014 (723-3014) | Legal 215-686-7082 | Admin 215-386-1280 | Temporary shelter, counseling, and legal help for women and children.

In a domestic violence situation, sometimes you need to leave in a hurry. But if you can think ahead, try to create an “escape plan” before leaving. These places can help create that. —Hannah

PRIVATE SHELTERS

Catholic Social Services | 215-587-3900 Intake and Counseling | Administers many housing services, including **Mercy Hospice** | 215-545-5153 | Recovery for women | and **St. John’s Hospice** | 215-563-7763 x26 or through OSH referral | Homeless men's shelter.

Covenant House | 888-829-1249 | 800-999-9999 | Crisis youth services, including temporary placement.

People's Emergency Center | 215-382-7522 | Shelter for women, children and teen girls. Call first.

Sunday Breakfast | 302 N. 13th St | 215-922-6400 | Clean and sober housing, 30 day limit.

Homeless doesn't mean brainless. Don't let anyone put you down. — Roy

MENTAL HEALTH AND SUBSTANCE USE CRISIS

Philadelphia Suicide / Crisis Intervention Hotline | 215-685-6440 | Makes referrals to Crisis Response Centers, approves emergency commitments.

Crisis Response Centers (CRCs) provide substance use or mental health crisis care in a hospital setting for a very short time; ask them for shelter or recovery referrals. —Juanita

MENTAL HEALTH AND SUBSTANCE USE REFERRALS

CBH Hotline | 888-545-2600 | Approves substance use treatment for people with medical assistance.

Behavioral Health Special Initiative | 215-546-1200 | Approves substance use treatment for people without insurance.

Horizon House | 120 S. 30th St | 215-386-3838 | Housing for adults with psychiatric or developmental disabilities, drug or alcohol addictions, and/or homelessness.

Office of Addiction Services | 215-685-5403 | Funds and monitors 21 recovery houses.

Safe Havens | 215-232-1984 | Accessed through the Project HOME Outreach Hotline, these sites do not require clients to be clean and sober to stay in housing. However, drug use is not allowed on the premises.

HOUSING SERVICES OUTSIDE OF PHILADELPHIA: DELAWARE COUNTY

First Call for Help: Philadelphia, Delaware and Montgomery Counties | 215-568-3750 | Call Mon-Fri 9am-5pm.

Community Action Agency of Delaware County | Toal Building, 1st floor, 2nd and Orange Streets, Media, PA 19063 | 610-891-5101 | Financial assistance with utilities, weatherization, and rent.

Community Health and Education Outreach | 610-586-9077 | Assistance with housing and utility costs and many other services.

Gaudenzia | Suburban PA Referrals 610-429-1414

Gift of Mary | 610-494-7424 | Residential care for women with HIV/AIDS and their children.

Horizon House | 1601 Parklane Road, 2nd Level, Swarthmore, PA 19081 | 610-328-2165 | Housing for adults with psychiatric or developmental disabilities, and drug or alcohol addictions.

Salvation Army | 101 E Market Street, West Chester, PA 19380 | 610-696-8746 | We have a men's shelter for homeless men, and a 2 year transitional housing program.

When people tell you no,
be determined to find the right set of ears. —Cliff

HOUSING SERVICES OUTSIDE OF PHILADELPHIA: BUCKS COUNTY

First Call for Help Bucks County | 215-949-1660 x7

Family Service Association of Bucks County | 215-757-6916 | The only HIV case management organization in Bucks County, with multiple sites. Offers housing grants, emergency financial assistance, and more.

Gaudenzia | Suburban PA Referrals 610-429-1414

Horizon House of Bucks County | 215-354-0429 | Housing for adults with psychiatric or developmental disabilities, and drug or alcohol addictions.

FACT Bucks County | PO Box 72, New Hope, PA 18938 | 215-862-3325 | FACT Bucks County is an all-volunteer organization that provides essential emergency funding to individuals in the community.

HOUSING SERVICES OUTSIDE OF PHILADELPHIA: CHESTER COUNTY

First Call for Help E. Berks/N. Chester/W. Montgomery County | 610-705-3301 x 3 | Call 8:30am-4:30pm Eastern time.

Gaudenzia | Suburban PA Referrals 610-429-1414

Horizon House of Chester County | 825 Paoli Pike, West Chester, PA 19380 | 610-695-8575

DETOX

Detox is a very short term medical intervention for ending drug or alcohol use. Few people stay very long. Once inside, ask for referrals to inpatient rehab or recovery housing. —James

Girard Medical Center | 8th St at Girard Ave | 215-787-9000 | Provides hospital-level drug & alcohol detoxification and rehabilitation services.

Jeanes Hospital | 7600 Central Ave | 215-728-2000 | 800-939-CARE (2273) | The New Vision Program offers inpatient emergency detoxification service for adults with drug and alcohol related problems.

Kensington Hospital | 136 West Diamond St | 215-291-6020 Detox | 215-426-8100 Front Desk | Offers in-patient detoxification with other hospital services.

Kirkbride Rehab | 111 N. 49th St | 215-471-2600 | Residential and short-term detox substance abuse treatment services.

Mercy Hospital Detox | 501 S. 54th St | 215-879-8127 | Hospital providing health care and in-patient detox.

Detox isn't the same as housing because it's very short term, but it can help someone stabilize so they can find long-term housing. —Ben

MENTAL HEALTH

Eligibility requirements for mental health housing can be very complicated. Problems with using substances, especially if you are trying to stop using, can get you in the door. —Casey

Bethesda Project | 1630 South St | 215-985-1600 | Offering permanent and temporary shelter for those affected by addiction, mental illness, and disabilities.

COMHAR: CASSAH | 215-569-8414 | Provides rent-subsidized housing for people with HIV/AIDS and serious and persistent mental illness.

COMHAR: COMPASS | 215-569-8414 | Supported independent living for people living with mental health issues and HIV who are chronically homeless.

Gaudenzia: DRC | 3200 Henry Ave | 215-991-9700 | Residential short-term and long-term treatment, outpatient programs or day treatment for persons with co-occurring mental and substance abuse disorders.

Gaudenzia: People With Hope | 1306 Spring Garden St, 8th Fl | 215-238-2163 | Residential treatment for HIV-symptomatic people with drug or alcohol issues.

Gaudenzia | Philadelphia Referrals 215-238-2150 | Many sites and services are available in Pennsylvania, Delaware, and Maryland. Please call Mon-Thur 9am-8pm.

HOUSING REFERRAL SERVICES CONTINUED

Health Information Helpline | 800-985-AIDS (2437) | AACO's helpline provides information and referral services for AIDS service organizations in SE PA.

HIV/AIDS Fact Line | 800-662-6080 | CHOICE hotline offers referrals to testing sites, HIV medical services, housing, and more.

Institute for Community Justice | 21 S. 12th St, 7th Fl | 215-525-0460 | A program of Philadelphia FIGHT, ICJ provides education for incarcerated people and support for people who are newly released.

Intercultural Family Services | 4225 Chestnut St | 215-386-1298 | Provides family services, housing, referrals, job development, youth services and food.

Philadelphia Committee to End Homelessness Day Center | 802 N. Broad St | 215-232-2300 | PCEH's Day Center (known as "802") provides help with mail, phone, clothing and IDs. Walk-ins welcome Wed 10a-1pm, or by appointment other times. SafeHome Philadelphia is a housing referral program.

Philadelphia Council for Community Advancement | 1617 JFK Blvd, Suite 1550 | 215-765-9000 | free comprehensive housing counseling services for individuals and families.

Self, Inc. | 1425 Arch Street, 3rd fl | 215-496-9610 Admin | Self, Inc provides emergency and recovery housing services and winter bed initiatives.

HOUSING REFERRAL SERVICES

First Call for Help | 215-568-3750 | Call Mon-Fri 9a-5p, in Spanish and English.

Achieving Independence Center | 701 Market St | 215-574-9194 | Skills building programs and housing referrals for youth 16-21 in out-of-home care.

Connect211.org | 215-893-0130 | Information and referrals for health and human services in SE PA.

Friends Rehabilitation Program | 704 W. Girard Ave | 215-825-8800 | Stability through our shelter and housing programs, as well as on-site counseling and employment programs.

Back To Society, Inc | PO Box 15300, Philadelphia, PA 19111 | 267-902-3866 | Our goal is to establish strong, healthy, thriving communities by providing affordable housing, educational and cultural opportunities, and support services.

BEBASHI: Transition to Hope | 1217 Spring Garden St, 1st Fl | 215-769-3561 | Offers housing counseling and referrals, among many other services.

Sometimes, what you hear on the street just isn't accurate. Calling or visiting the appropriate agency can get you in touch with your rights as a tenant. Ask hard questions when you are referred somewhere. Are they really going to be what you need? —Waheedah

MENTAL HEALTH CONTINUED

Good Shepherd | 1225 Race St | 215-569-1101 | Shelter for homeless, medically fragile men. Good Shepherd medical assessment required.

Horizon House | 120 S. 30th St | 215-386-3838 | Housing for adults with psychiatric or developmental disabilities, drug or alcohol addictions, and/or homelessness.

Luzerne Treatment Center | 600 E. Luzerne St | 215-634-8960 | A community correctional facility offering men in-patient short term drug, alcohol and mental health treatment. Consumer can start intake.

Re-enter, Inc. | 3331 Powelton Ave | 215-222-2770 | All-male, residential inpatient drug, alcohol, co-occurring, mental health and dual diagnosis facility.

Resources for Human Development | 4700 Wissahickon Ave, Suite #126 | 215-951-0300 | Offers residential services for individuals with mental illness, mental retardation, chemical addiction, and those who are homeless, among many other services.

Self Safe Haven | 2326 N. Park Ave | 215-228-0743 | Housing for chronically homeless men with mental health and substance use issues. Referrals through Project HOME's Outreach Teams or OSH.

Keep your eyes on the prize. Staying in crisis housing might be a good short term goal for now, but plan for your long term goals too. —Anonymous

HOUSING FIRST

Housing First programs place individuals in stable housing without requiring them to be sober. —Val

Pathways to Housing | 4040 Market St, 3rd fl | 215-390-1500 | 866-724-2002 | Serves people who are chronically homeless, have a severe mental health illness, and use substances. They provide housing first, while giving support and treatment for recovery and community integration.

RECOVERY REFERRALS

Recovery sites offer temporary, not permanent, housing. Some recovery sites offer short-term inpatient (1-3 months). Recovery houses offer longer term stays. Some are funded by the Office of Addiction Services, and some are independent. Immediately below are recovery referral sources; the following pages include more sites. —Casey

Gaudenzia | Philadelphia Referrals 215-238-2150 | Many sites and services in Pennsylvania, Delaware, and Maryland. Please call Mon-Thur 9am-8pm.

Office of Addiction Services | 215-685-5403 | A Philadelphia agency that funds and monitors 21 recovery houses.

PRO-ACT (Pennsylvania Recovery Organizations Achieving Community Together) | 800-221-6333 | 24-hour hotline offering counseling about recovery housing options in the greater Philadelphia area.

HOUSING POLICY AND DEVELOPMENT

ACT UP Philadelphia | 215-386-1981 | actupp@critpath.org | actupphilly.org | ACT UP Philadelphia's mission is to end the AIDS epidemic through direct action. We are working on a campaign to win more AIDS housing in Philadelphia. All are invited to weekly meetings, every Monday at 6pm at 330 S. 13th St (basement of St Luke's Church).

National AIDS Housing Coalition | Washington, DC | 202-347-0333 | policy and resource advocacy, fostering and disseminating research, and convening leaders

Philadelphia Committee to End Homelessness | 802 N. Broad St | 215-232-2300 | Works toward eliminating homelessness; day program services.

Project HOME | 1515 Fairmount Ave | 215-232-1984 Street Outreach Hotline | 215-232-7272 Main Office | Community development initiatives include home ownership programs, community organizing, health services and economic development, and educational and employment opportunities.

Tenant Union Rep. Network (TURN) | 1315 Walnut St, 3rd Fl | 215-940-3900 | Help with landlord disputes and emergency rental assistance. Provides special needs housing and fights for fair housing.

Women's Community Revitalization Project | 407 Fairmount Ave | 215-627-5550 | Advocates for policy change with initiatives like the Philadelphia Affordable Housing Coalition, and develops housing units.

LEGAL ASSISTANCE *CONTINUED*

Save Your Home Philly Hotline | 215-334-HOME (4663) | Help for homeowners with mortgage delinquencies, foreclosures, and predatory loans.

Tenant Union Rep. Network (TURN) | 1315 Walnut St, 3rd Fl | 215-940-3900 | Offers assistance with consumer/landlord disputes, emergency rental assistance, and special needs housing.

A lot of people don't have identification. This makes getting housed more complicated. The Homeless Advocacy Project or PCEH Day Center provide legal help to get identification. —Hannah

Homeless Advocacy Project | 215-523-9595 | 800-837-2672 | Intake at shelters and soup kitchens
Philadelphia Committee to End Homelessness Day Center | 802 N. Broad St | 215-232-2300

Also, there's a nice person named Adam who helps people get ID by providing checks made out to PennDOT for state IDs, or Vital Records for birth certificates. He does this out of his own pocket. He can be found Mondays at 3pm in the small park next to the Free Library (between 19th and 20th Streets and Vine Street and the Parkway). As with any service, this could stop at any time, but unfortunately there's no way to call ahead to check that he'll be there. —Anonymous

RECOVERY FACILITIES

A New Way of Living | 267-776-1777 | A recovery house that acknowledges the needs of HIV-positive residents. Access to outpatient recovery treatment. Provides referrals to subsidized housing. Case managers or consumers can call for intake.

Awareness House | 6032 Torresdale Ave | 215-868-8611 Paul Green | Transitional recovery housing for men and women. Client can start intake.

Bethesda Project | 1630 South St | 215-985-1600 | Offering permanent and temporary shelter for those affected by addiction, mental illness, and disabilities.

Gibson Foundation | 3339 Frankford Ave | 215-291-9420 | Offers male and female beds.

Horizon House | 120 S. 30th St | 215-386-3838 | Housing for adults with psychiatric or developmental disabilities, drug or alcohol addictions, and/or homelessness.

Minute by Minute | 2562 N. 18th St | 215-223-8996 | Recovery program offering transitional housing .

Molletta Personal Care Homes | 215-227-1719
Intake for men | 215-765-9200 Intake for women | 267-639-3135 Intake for all | Transitional recovery housing for men, women, and transgender people.

Watch out for curfews! Be sure you know what time they expect you back. —Tracey

RECOVERY FACILITIES *CONTINUED*

New Way of Life | 215-852-4681 Intake | Recovery housing for men and women.

One Day at a Time Drop In Center | 2402 W. Lehigh Ave | 215-221-1033 | Provides recovery counseling, linkage to health and social services, case management, treatment advocacy, food bank referrals, and transitional housing.

Resources for Human Development | 4700 Wissahickon Ave, Suite #126 | 215-951-0300 | Offers residential services for individuals with mental illness, mental retardation, chemical addiction, and those who are homeless, among many other services.

Stop and Surrender | 2522 N. Huntingdon St | 215-225-4626 | Recovery housing.

RECOVERY FACILITIES—MEN

Fresh Start Intake – Men | 2067 E. Tioga St | 215-535-0985 Eric Christopher | Intake location of a recovery house for men.

Good Shepherd | 1225 Race St | 215-569-1101 | A program of Catholic Social Services. Shelter for homeless, medically fragile men living with HIV/AIDS. Good Shepherd medical assessment needed to start intake process.

LEGAL ASSISTANCE

Commission on Human Relations / Fair Housing Commission | 601 Walnut St, Suite 300 South | 215-686-4692 Intake | Provides information and advocacy for those who are denied housing or employment due to their HIV status. Addresses unfair rental practices.

Community Legal Services Center City | 1424 Chestnut St | 215-981-3700 | The Center City office specializes in employment, especially with criminal records, problems with landlord, public housing, DHS, SSI disability benefits, and problems with utilities.

Community Legal Services North Philadelphia | 3638 N. Broad St | 215-227-2400 | The office at Broad and Erie specializes in welfare, food stamps, medical assistance, SSI and disability benefits, nursing home and other elderly issues, utilities, mortgages, property taxes, loans and consumer scams, and bankruptcy/debt collection.

Fair Housing Council of Suburban Philadelphia | 225 South Chester Road, Suite 1, Swarthmore, PA, 19081 | 610-604-4411 | A private non-profit working for freedom of housing in Bucks, Chester, Delaware, Montgomery and Philadelphia counties.

Homeless Advocacy Project | 215-523-9595 | 800-837-2672 | Meets the legal and advocacy needs of the homeless. Intake is provided at legal clinics in soup kitchens and shelters throughout the city.

Private Landlord/ Public Housing Hotline | 215-981-3700 | Community Legal Services' hotline offers help for tenants experiencing difficulties with their landlords or housing situations.

UTILITIES & WEATHERIZATION

Keystone HELP (Home Energy Loan Program) | 888-AFC-FIRST (888-232-3477) | Offers financing for energy efficient home improvements.

Korean Community Development Services Center | 6055 N. 5th St | 215-276-8830 | Utility assistance in Cambodian, Chinese, Korean, Laotian, Vietnamese.

LIHEAP (Low-Income Home Energy Assistance Program) | 866-857-7095 | Alternate #'s 800-344-3574 or 215-560-2970 | Provides home heating energy assistance grants and crisis grants.

PGW | 215-684-6100 Low Income Assistance

PECO | 800-774-7040 CAP program | 800-494-4000 Billing and Customer Service | CAP Rate is a discounted residential tariff (tax) rate for low-income customers within the PECO service range.

Southwest Community Dev. Corp. | 6328 Paschall Ave | 215-729-0800 | Self-sufficiency programs which include utility assistance, weatherization, and conservation.

Stay Warm Helpline | 866-550-4355 | Provides referrals for low-income individuals and families to reduce their energy costs.

Utility Emergency Services Fund | One Penn Center at Suburban Station, 1617 JFK Boulevard, Suite 490 | 215-972-5170 | Clients can apply for grants of \$500 to reach a zero balance with their bill. All of UESF's clients must have their service terminated or have notice of shut off status.

RECOVERY FACILITIES—MEN

Luzerne Treatment Center | 600 E. Luzerne St | 215-634-8960 | A community correctional facility offering men in-patient short term drug and alcohol recovery, including those with a mental health diagnosis. Consumer can start intake.

Molletta Personal Care Home—Men | 215-227-1719 Intake | Transitional recovery housing.

Northeast Treatment Center | 499 N. 5th St | 215-451-7000 Front Desk | 215-451-7037 HIV Program | Inpatient center for adult males with a 6 to 9 month stay for drug and alcohol problems; early intervention treatment center; outpatient substance counseling.

Philadelphia Brotherhood Rescue Mission | 401 E. Girard Ave | 866-HOPE-4-MEN (467-4636) | 267-284-0405 Admin | Provides shelter and meals to men.

Re-enter, Inc. | 3331 Powelton Ave | 215-222-2770 | All-male, residential inpatient drug, alcohol, co-occurring, mental health and dual diagnosis facility.

Self Safe Haven | 2326 N. Park Ave | 215-228-0743 | Housing for chronically homeless men with mental health and substance use issues.

TARP 1 | 3425 N. 21st St | 215-228-8046 | FIR-approved non-DBH housing for men only.

Stay focused and you will achieve what you set out to do. —Charles

The Next Step Recovery | 2114 -16 Orthodox St | 215-669-7958 | FIR-approved recovery housing for men. Consumer can start intake.

RECOVERY FACILITIES—WOMEN

Weekday Intake Center for Women and Families | Apple Tree | 1430 Cherry St | 215-686-7150 | Emergency housing intake for single women and families, weekdays Mon-Fri 8am-3pm.

Weekend Intake Center for Women | Sheila Dennis | 2601 N. Broad St | 215-225-9235 | Emergency housing intake for single women, weekdays after 3pm and weekends.

Fresh Start Intake – Women | 3023 Frankford Ave | 215-291-4484 | Intake location of a recovery house for women.

Lutheran Settlement | 215-426-8610 | Spanish bilingual services include family shelter, domestic violence, senior living.

Mercy Hospice | 334 S. 13th St | 215-545-5153 Intake | Recovery house for women. Provides free meals Mon-Fri; showers on Tues, Wed and Thur; referrals to other social services on Tues and Thur.

Molletta Personal Care Home—Women | 215-765-9200 Intake | Transitional recovery housing.

Self, Inc. Recovery House | 1425 Arch Street, 3rd fl | 215-496-9610 Admin | Self, Inc provides emergency and recovery housing services and winter bed initiatives.

All recovery houses have standards to follow, including what to do if you have a grievance. Ask them to provide this, or ask the AIDS Library to help you research it, if they don't provide it. —Val

FINANCIAL ASSISTANCE AND HOUSING SUBSIDIES

Office of Supportive Housing | 215-686-7175 Front Desk | Homeless Prevention services provide financial assistance to prevent homelessness. Rapid Re-Housing provides financial assistance to move homeless households in emergency or transitional housing back into the community.

Pennsylvania Rent Rebate | 888-222-9190 | Provides rent rebates for qualified individuals.

Philadelphia Housing Authority | 3010 Market St | 215-684-4300 | Offers conventional housing opportunities and the subsidized "Housing Choice" (formerly Section 8) program.

HOME-OWNERSHIP PROGRAMS

Cardinal Bevilacqua Community Center | 2646 Kensington Ave | 215-426-9422 | Offers financial literacy and homeownership classes.

Community Legal Services | 3638 N. Broad St | 215-227-2400 | The CLS office at Broad and Erie specializes in utilities, mortgages, property taxes, loans and consumer scams, and more.

Habitat for Humanity | 1829 N. 19th St | 215-765-6000 | Offers a home ownership program for low-income individuals and families.

Look for all the help you can get, but recognize what work you will have to do on your own. —Anon

AIDS HOUSING CONTINUED

Utilities Eligibility: Applicants must be able to have utilities (electricity and gas) in their own name, excluding applicants who are minors.

Ineligibility: Homeowners, those already receiving a housing subsidy, and those actively using drugs or alcohol (D/A) are ineligible to access HSP. People with less than six months of sobriety will need to be evaluated by a D/A provider and be active in D/A treatment. People with less than a year sober will need to provide proof of active enrollment in or completion of a D/A treatment program.

Incomplete Applications: Incomplete applications will be kept on file for two weeks after receipt. If the missing documentation is not received in two weeks, the application will be closed and a new application must be submitted.

Completed Applications: Once your application has been reviewed and approved by AACO HSP, you will be informed in writing and your application will be assigned to a housing provider. They will then schedule an intake with you to begin locating permanent housing.

ACT UP Philadelphia (the AIDS Coalition to Unleash Power) is working on a campaign to win more AIDS housing in Philadelphia. If you are interested in getting involved, contact us! 215-386-1981 | actupp@critpath.org | or on the web at actupphilly.org —Roy

FAMILY SHELTERS

Weekday Intake Center for Families | Apple Tree Family Center | 1430 Cherry St | 215-686-7150 | Emergency housing intake for single women and families, weekdays Mon-Fri 8am-3pm.

Evening and Weekend Intake Center for Families | Red Shield | 715 N. Broad St | 215-787-2887 | Emergency housing intake for families, weekdays after 3pm and weekends.

Lutheran Settlement | 215-426-8610 | Spanish bilingual services include family shelter, domestic violence, senior living.

People's Emergency Center | 215-382-7522 | Shelter for homeless women and children. Call before arriving.

PHMC-HELP | 215-473-7451 | Provides subsidized housing for homeless families with 1-2 children under 12 years of age. Help is provided to one head of household, referred through OSH.

YOUTH SHELTERS

Covenant House | 888-829-1249 | 800-999-9999 | Crisis services for youth, with temporary placement.

Valley Youth House | 215-925-3180 x311 Intake | Rapid Re-Housing program for low-income LGBTQ youth (ages 18-21) in Philadelphia who are homeless or facing homelessness and who are willing to participate in a 6-week housing education program.

Youth Service, Inc | 215-787-0633 | 800-371-SAFE (7233) | Emergency shelter for homeless and runaway teens; street outreach team for youth.

LGBTQ RESOURCES (LESBIAN, GAY, BISEXUAL, TRANS, QUEER)

There are few LGBTQ housing resources in Philadelphia. However, according to the Fair Practice Ordinances of the City Charter, no one can be denied city-funded services based on sexual orientation or gender identity. People accessing the city's emergency housing intakes have a right to be placed where they feel most comfortable in the way they are currently presenting. Reasonable accommodations must be made. —Val

Commission on Human Relations | Intake 215-686-4670 | Investigates claims of housing discrimination.

Colours | 112 N. Broad St, 3rd Fl | 215-496-0330 | Supportive services for LGBT people of color.

Mazzoni Center | 21 S. 12th St, 8th Fl | 215-563-0652 | LGBTQ services and referrals.

Molletta Personal Care Homes—People R Us | 267 -639-3135 Intake for transitional recovery housing welcoming transgender people.

SafeGuards | 260 S. Broad St, Ste 1000 | 215-985-6873 | Health Resource Center provides referrals.

Trans-health Information Project (TIP) | 21 S. 12th St, 10th Fl | 215-568-2221 | A peer-led health education project serving trans and gender-variant people; can offer referrals.

Valley Youth House | See listing on page 15.

AIDS HOUSING CONTINUED

There is a waiting list for AIDS Housing. This means the sooner you apply, the better. However, the waiting list is not “first come, first serve.” Applicants are prioritized according to the following criteria:

Priority Level 1: for the homeless, those in a domestic violence situation, and those who have lost a leased home due to a fire.

Priority Level 2: for those contributing more than 50% of their income to rent, those living in uninhabitable conditions as per L&I, those on probation or parole, and those with minors under the age of 12.

Priority Level 3: all other low-income applicants with HIV disease who do not meet the above criteria.

Applicants must meet income, medical, residential, and utility eligibility requirements:

Income Eligibility: The household of the applicant must meet HUD income guidelines, available upon request. Applicants must provide Proof of Income for all household members, including children. A denial letter from DPW may be used if there is no income.

Medical Eligibility: The applicant must have CDC-defined AIDS diagnosis, or meet the Social Security Administration requirements for disability due to HIV. The Medical Information form must be fully completed by an HIV medical provider with prescribing privileges within the last 90 days.

Residential Eligibility: Applicant must reside within Bucks, Chester, Delaware, Montgomery, or Philadelphia counties. Proof of Residency (current lease, letter from a homeless shelter, or a Tenant Proof of Residence form) must be submitted.

AIDS HOUSING

In Philadelphia, AIDS Housing is handled through the Housing Services Program (HSP) of the AIDS Activities Coordinating Office (AACO). HSP is federally funded and provides permanent subsidized housing for qualified low-income people living with HIV/AIDS and their families.

To complete the application and access HSP, you will need:

- ☑ An HIV case manager (*If you need an HIV case manager, call AACO's Helpline at 800-985-2437*)
- ☑ A medical provider you see regularly
- ☑ Photo ID for all adults
- ☑ Birth certificate for all children
- ☑ Social Security Card for everyone
- ☑ Proof of income for everyone
- ☑ If you have substance use issues or a mental health condition, you must be in treatment and provide proof.

HSP does not provide emergency housing. See OSH intakes (page 5) for emergency housing needs. —Val

Questions and completed applications go to:
AACO Housing Services Program (HSP)
c/o Client Services Unit
Address: PO Box 1102, Philadelphia, PA 19105
Phone: 215-685-5383
Fax: 215-685-5388

RE-ENTRY

People coming out of prison often struggle to find housing. There are a number of housing referral sources for people returning to Philadelphia. Most of them also offer supportive services. —Teresa

FIR Program | 215-985-2500 Main | 215-985-2536 Housing Coordinator | 215-790-2430 Re-Entry Services | FIR coordinates residential substance use treatment in lieu of incarceration. Initial referrals to FIR are made through the Defender's Association, at 215-568-3190.

Institute for Community Justice | 21 S. 12th St, 7th Fl | 215-525-0460 | A program of Philadelphia FIGHT, ICJ provides education for incarcerated people and support for people who are newly released.

Kingdom Care Re-entry Network | 1606 Mifflin St | 215-334-3343, x23 | Trains and provides personal volunteer mentors for ex-offenders

Luzerne Treatment Center | 600 E. Luzerne St | 215-634-8960 | A community correctional facility offering men in-patient short term drug, alcohol and mental health treatment. Consumer can start intake.

Mayor's Office of Reintegration Services for Ex-offenders (RISE) | 34 S. 11th St, 6th fl | 215-683-3370 | RISE offers reentry services for people getting out of prison. Walk in Monday-Friday 9a-2p.

New Directions Women | 4807 Germantown Ave | 215-849-0930 | Residential counseling and case management services to women in PPS.

SINGLE ROOM OCCUPANCIES (SRO'S)

SRO's are small rooms meant for a single person, often with shared bathrooms or kitchens. —Katie

Mid City Apartments | 2025 Chestnut St | 215-988-5495 | Subsidized rental units for low-income women.

Reed House | 1320 S. 32nd St | 215-755-6789 | A Salvation Army program offering subsidized SRO units for low-income men and women. Case Manager must complete a referral form to start application process.

Station House Apartments | 2601 N. Broad St | 215-227-4086 | Offers subsidized SRO units to low-income people. Consumer may start intake.

HIV-SPECIFIC SUPPORTED INDEPENDENT LIVING

Calcutta House | 1601 West Girard Ave | 215-684-0480 | Housing, supportive services, including nursing and personal care for adults with AIDS.

COMHAR: CASSAH | 215-569-8414 | Provides rent-subsidized housing for people with HIV/AIDS and serious and persistent mental illness. Case management services are available.

COMHAR: COMPASS | 215-569-8414 | Supported independent living for people living with mental health issues and HIV who are chronically homeless.

HOME CARE AND HOSPICE

Hospice care is medical care for people nearing the end of life. Home care refers to medical care inside someone's residence. Home care providers often, but not always, provide hospice care. —Katie

Calcutta House | 1601 West Girard Ave | 215-684-0480 | Housing and supportive services, including nursing and personal care for adults with AIDS. 24-hour medical supervision, meal preparation, laundry, and other help. Not a home care provider.

Hospice Link | 800-331-1620 | Referral service for patients seeking hospice in all states.

Jewish Family and Children's Services | 2100 Arch Street, 5th Fl | 267-256-2000 | Counseling, emergency homemaker/health aides, information and referral, and more. Not limited to Jewish clients.

Keystone Home Health and Hospice | 8765 Stenton Ave | 215-836-2440 | Comprehensive home health and hospice services.

Liberty Resources | 714 Market Street, Suite 100 | 215-634-2000 | 888-634-2155 | Center for independent living that connects people with disabilities to home care, support services, and housing specialists.

Wissahickon Hospice | 150 Monument Rd Suite 300, Bala Cynwyd, PA | 800-700-8807 | Home care for terminally ill patients; supportive services for their families; hospice care in nursing homes. Accepts referrals from West and Southwest Philadelphia.